

“Pet Stay Package” Overnight Stay Program Overnight Stay Policy

When staying with a pet at the hotel, the Guest (hereinafter referred to as “the Guest”) is requested to observe the terms below and agree to pay for losses or damages inflicted by the pet to the Hotel or any third party.

1. Both dogs and cats are eligible to stay with the Guest, provided that it may be caged, weighs 10 kg or less, and has been immunized with vaccinations described in the bellow within a year. A certificate of vaccination will be required at the time of check-in.

For dog : Rabies vaccine and 5-type mix or higher vaccine

For cat : Rabies vaccine and 3-type mix or higher vaccine

If you do not have a vaccination certificate, please bring the results of an antibody test within the validity period.

2. The pet shall be permitted to stay only in one of the limited number of guestrooms as designated by each Hotel.

3. Grooming with a brush or brushing is prohibited in the guestroom.

4. The pet is not allowed in public areas including restaurants, lobbies, conference rooms, lounges, athletic gyms, spa, indoor swimming pools or hotel garden. In case the pet should enter areas besides the guestroom, the Guest will be requested to take the pet back into the guestroom under the Hotel’s instructions. In the event that the Guest fails to follow the Hotel’s instructions or that the Guest cannot be reached, the Hotel shall have the right to leave the pet under a pet hotel’s care. In such event, the Guest is responsible for all costs incurred during the transfer and accommodation of the pet.

5. The Guest shall be fully responsible to oversee the pet in the Hotel and on its premises, leaving the Hotel free of any liability in overseeing the pet. The pet shall be placed in a closed cage (a receptacle used for transfer) or carrying case, when it is being carried on hotel premises with the exception of the guestroom. The guest is responsible to clean after the pet in the Hotel and on its premises.

6. Leaving the pet alone in the guestroom is prohibited.

7. In the event that losses or damages are inflicted by the pet to the Hotel, the guest shall be responsible for promptly paying the amount to the hotel.

<https://www.hiltonnarita.jp/>

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8. The Hotel will not be liable for any claim for damages including accidents, abrupt deaths, or escape of the pet.

9. The Guest shall be obliged to settle any losses or damages inflicted by the pet with the Guest bearing the expenses and responsibility. The Hotel will not be liable for any dispute settlement between the Guest and any third party. In the event that the third party claims against the Hotel for any losses or damages, the Guest shall be obliged to pay for all losses, damages, and any costs paid by the Hotel upon such claim.

10. In the event that the pet bothers other guest(s), the Hotel shall have the right to request, at its own discretion, that the Guest and the pet vacate the Hotel. In such event, the Guest shall be liable for accommodation fees to the Hotel, in which case the Hotel does not return the deposit.

11. The guestroom will be cleaned only with the Guest present.
Please contact the Front Office to arrange a convenient time.
Please note that the cleaning service time may be limited depending on the hotel.

12. The Guest shall allow enough time for check-out as the Hotel's Rooms Department member will inspect the guestroom upon check-out. The Guest shall be requested to notify the Front Office prior to check-out.
Depending on the guestroom condition, the Guest may be liable for cleaning costs to the Hotel.

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Guest Acknowledgement for “Pet Stay Package” Program

Thank you for staying with the “Pet Stay Package” Overnight Stay Program.

Please read the above terms thoroughly and affix your signature below.

Guest Name:

Pet’s Name:

Address:

Telephone Number:

I have read and understood fully and hereby acknowledge the “Pet Stay Package” Overnight Stay Program as per the attached document.

Date:

Signature

(To be entered by the Hotel)

Room Number:

Room inspected by:

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